

# **SIREN NOTIFICATION**

**To: LHD Administrators, LHD ERCs, LHD PIOs, LHD CD / INEDSS Staff, LHD Nurses and Nurse Directors, LHD Laboratory Personnel, State of Illinois Hospital Administrators, Hospital Emergency Preparedness Staff, Hospital PIOs, Hospital Infectious Disease Practitioners, Hospital Nurses and Nurse Directors, Hospital Laboratory Personnel, Hospital Emergency Department Staff, Hospital EMS Staff, RHCCs, FQHCs, State of Illinois Local EMAs, School Boards and Universities**

**CC: IDPH Director, IDPH Deputy Directors, IDPH COOP Leadership, IDPH PIOs, IDPH RHOs, IDPH CD Leads, IDPH OPR Leads, IDPH ERCs, IDPH REMSCs, IDPH Lab Director / Leads, IEMA Director / Staff, and State of Illinois SEOC Liaisons**

**From: Illinois Department of Public Health**

**Date: February 7, 2020**

**Subject: Illinois Novel Coronavirus Hotline**

**The Illinois Department of Public Health (IDPH) in coordination with the Illinois Poison Control Center have launched the Illinois Novel Coronavirus Hotline and email address to answer questions Local Health Departments, clinicians, and the general public may have regarding the 2019 novel Coronavirus.**

**The hotline and email address were created to provide consistent information, answer questions, share facts about symptoms, and provide up-to-date information from the CDC.**

**Illinoisans can dial 1-800-889-3931 twenty-four hours a day, seven days a week or email [DPH.SICK@ILLINOIS.GOV](mailto:DPH.SICK@ILLINOIS.GOV) to get their questions answered.**

To be added, deleted, or modified in the SIREN alerting/notification system, or if you have received this message in error, please contact the **IDPH HAN Team** at [dph.siren@illinois.gov](mailto:dph.siren@illinois.gov) for any questions or concerns.

**2019 novel Coronavirus Resource links:**

- [IDPH - Coronavirus](#)

- [IDPH - 2019 Novel Coronavirus \(2019 nCoV\): Frequently Asked Questions](#)
- [Coronavirus Outbreak Interactive Map](#)
- [CDC Homepage for 2019 Novel Coronavirus, Wuhan, China](#)
- [CDC Travel Guidance](#)
- [CDC Guidance for Healthcare Professionals](#)
- [CDC Guidance for Laboratories](#)

Thank you,  
SIREN